



# SEPTEMBER 2016 Newsletter

## Glendora Seniors Computer Club

*A Friendly Seniors Group Serving All Computer Skill Levels  
AND to address new technology issues*

General Meetings: 2nd & 4th Wednesdays of the month at 1:00 p.m.

Board Meetings 2nd Wednesday of the month at 3:00 p.m.

Volume 21, Issue 9



### Glendora Seniors Computer Club General Meeting Minutes August 10, 2016

**President** Annemarie Hunt called the meeting to order at 1:00 PM welcoming thirty Club members and four guests: Barbara Whalen, Beth Davis, Martha Hill and Sherry Carlson.

#### ANNOUNCEMENTS:

- 1) FREE 2016 SUMMER VIRTUAL TECHNOLOGY CONFERENCE (VTC) Saturday, August 20, 1:00 – 4:00 pm ET 12:00 noon – 3:00 pm CT 11:00 am - 2:00 pm MT 10:00 am – 1:00 pm PT
- 2) Annemarie has several items available in the back at break time; several photo prints are for viewing only--photos taken with her phone.
- 3) Thanked Helga Djordjevic for today's cookies/ cinnamon rolls.

#### Program:

Jim Glass presented a video “Windows 10 Secure Your Privacy” covering important steps to keep your personal information safe.

**PROGRAMS BY:** Program Chair:  
Annemarie Hunt  
(All programs subject to change)

September 14th

Backing up accessories  
-Connie Lang

September 28th

Internet Security  
-Mike Schelin,  
IT Solutions

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**Break:****Q & A** Jim Glass and Barbara Denny: Tips & Tricks included:

- 1) FastStone a free photo editing program.
- 2) Chrome Tips & Tricks - Google
- 3) 50 Tips & Tricks for Chrome
- 4) Google Doodles
- 5) Searching on Google
- 6) Windows Help – Answer.com

**Next meetings:** August 24<sup>th</sup> – Internet Etiquette; Wayne Gue will bring cookies.**Adjournment:** Meeting adjourned at 2:50 pm.***Submitted by:***

Secretary Ruthann Mayrose

***Approved By:***

President Annemarie Hunt

**Glendora Seniors Computer Club  
General Meeting Minutes  
August 24, 2016**

**President** Annemarie Hunt called the meeting to order at 1:00 PM welcoming twenty-eight Club members and five guests.

**ANNOUNCEMENTS:**

- 1) Thanked Wayne Gue for cookies.
- 2) Participation in the VTC this past Saturday – programs were good.
- 3) Wayne Coleman will present October 12<sup>th</sup> Program on photos and cameras.
- 4) Program for November 9<sup>th</sup> – President Annemarie will review using the Internet for Travel Arrangements – Travel Agent, Time Shares (good values, plan ahead, vacation expense-not investment).

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5) Signup for GSCC today is \$5:00 for remainder of the year.

**Program:**

Today's **Video presentation about "Email Etiquette" given by Elliott Stern, one of the APCUG speakers included:**

- 1) Proper etiquette when sending an email.
- 2) POP3 explained.
- 3) The difference between net mail and client mail.
- 4) How to do attachments (files, photos etc.)
- 5) Can your recipient open your email?

Link to the presentation is available if email address is given to Helga.

**Break:**

**Q & A** Ell Fullmer

- 1) CCleaner steps.
- 2) Emptying the AOL Trash Can.
- 3) Drivers Popup – DO NOT CLICK ON IT!
- 4) Eliminating Duplicates – photos etc.

**Next meetings:** September 14th – Backing up phones & Acronis, Connie Lang.

John Button will bring cookies.

**Adjournment:** Meeting adjourned at 3:00 pm.

***Submitted by:***

Secretary Ruthann Mayrose

***Approved By: pending***

President Annemarie Hunt

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APCUG SUBMITTED Articles  
Furnished by Judy Taylour, Santa Clarita Computer Club

July 2016

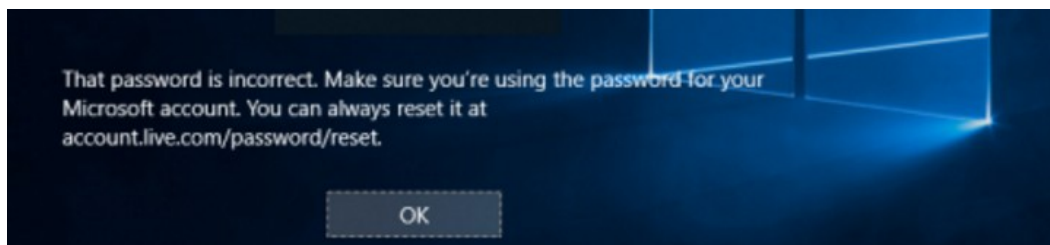
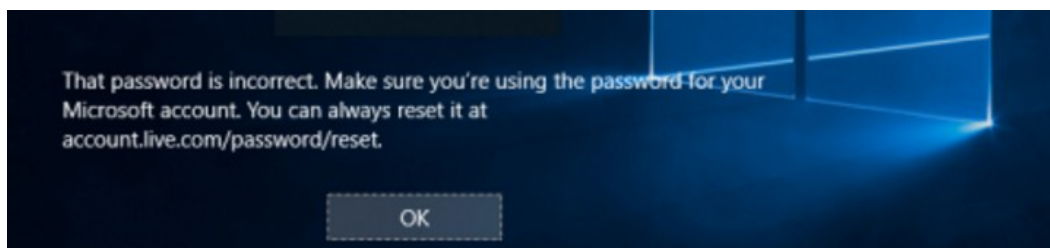


## Lost (Forgot!) my New Windows 10 Admin user password

By Art Gresham, Editor, UCHUG Drive Light

[www.uchug.org](http://www.uchug.org)

1editor101 (at) uchug.org



So yes, I upgraded a computer to Windows 10. On purpose. That was several weeks ago. But now I have forgotten what the password for that administrator, named "Admin" was set to. And since it is a local account (I have no use for creating a Microsoft Hotmail Account for every one of the computers I manage), I could not use the usual, published, methods for recovery using the Password Reset Tool for Microsoft Live Accounts.

I tried all my usual, possible and variations of passwords. No luck of course. This would call for the brute force method of recovery. Now I do have a log-in on the computer, as a non-administrator user. And there were no files or programs installed as that new administrator that had to be recovered. But I could not install/ uninstall, or do the normal set-up things that I need to do to put it in use again. I had to either

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get access by password, or create an entirely new administrator, which was a perfectly acceptable option for this situation.

After much searching, trying various easy (“Easy?”) fixes, I gave up. For a several weeks. Then in frustration I made more searches. Lots of fixes to be had, if I wanted to pay \$17 or \$35 for a 5 minute fix that is 'guaranteed to be easy and fast'. Pass.

More searching and I found a method that recommended making a couple of simple changes to some file names, and editing, done from a command box. Easy. Except it requires access beyond the normal login as a non-administrator. The file changes needed require administrator privilege, or to be accessed outside of a normal Windows boot up.

The method published would have you use the Windows distribution disk to go in a particular way, open the command box, do those commands and be back in business. Only one problem. Obviously I do not have a Windows 10 distribution disk. If I had that I would have been back in it long ago. What I needed was a way to access those files.

Many of us know that one way to have direct access to your hard drive files is to boot with another CD/DVD or Flash Drive, with another operating system. One which does not adhere to the file locks enforced by a Microsoft boot up. Since I run Linux Mint on all my home computers, and have the install on a thumb drive, and I have done several boots with other computers I knew this might hold the answer.

1. The first step was to get into the menu that selects startup boot process. That will be different for each manufacturer, but usually involves pressing a key during the early startup process, something like F11, or escape, or F8. Check with your manufacturer's model instructions, or just watch the screen as it starts and try to catch that quick message as it passes by. You may need a couple tries to succeed.

Once I was able to boot from my Linux thumb drive I used the instructions given from the original solution, performed the steps needed, rebooted into Windows 10, performed a couple more steps, this time in the Windows command box. I now have a fully normal operating Windows 10 system.

So what is the magic? The original article I based this on is here:

<http://www.howtogeek.com/222262/how-to-reset-your-forgotten-password-in-windows-10/>

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But since I do not have the needed disk as described in the article, I skipped down to the section of that article which begins:

### **Create a New User to Save Account Files**

If none of this works, there's another measure you can take which will (in a very roundabout way), allow you to regain access to your computer.

2. So instead of following the bootup instructions using the Windows disk, I booted with Linux.

The instructions then have you use the Windows command box to do the following two commands:

```
move d:\windows\system32\utilman.exe d:\windows\system32\utilman.exe.bak
```

```
copy d:\windows\system32\cmd.exe d:\windows\system32\utilman.exe
```

3. Basically, rename the program file utilman.exe to have the dot bak extension, making room for a new file of the same name. Then replace it with a copy of the cmd.exe file, renamed to utilman.exe.

So in my Linux file manager I simply did the same things. Rename, Copy, Rename.

4. That was done. Next I removed the Linux boot thumb drive and restarted, allowing Windows to start normally. This brought up the normal Windows 10 screen, and ready to log in in as the non-administrator user. No problem.

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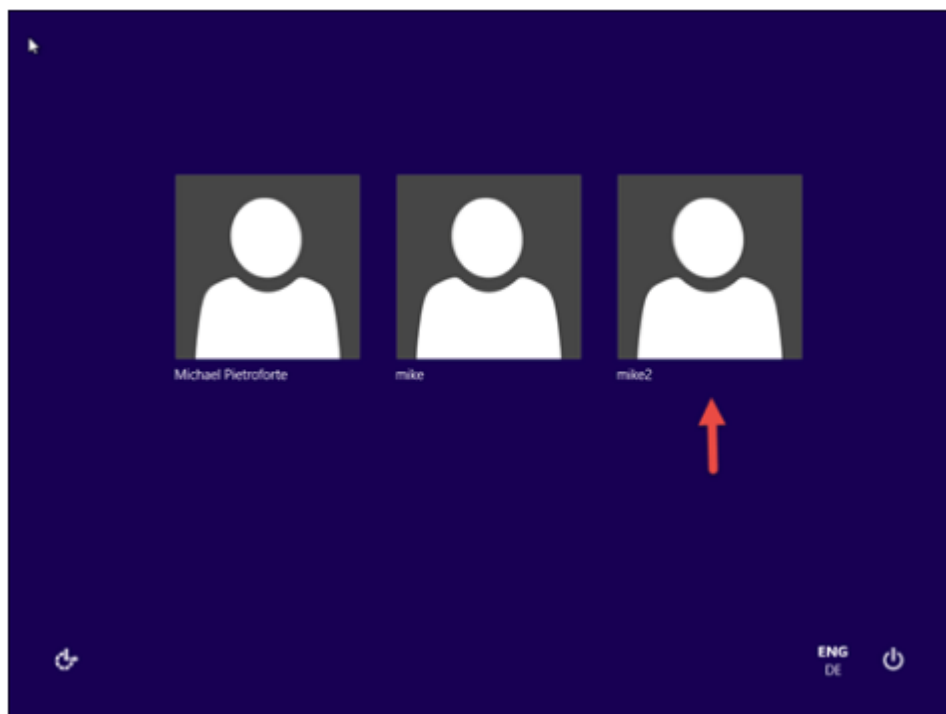
*Click Utility Manager icon*

Here is where it can get a little sticky. You need to run that program (formerly known as utilman) from the login window. It may not appear on your initial login screen so you may have to start a log in as another user in order to make it present itself at the bottom of the screen. And the popup help message will not say it is utilman, but rather something about setting up windows. Trust me. Just click it.

5. Since we replaced the Utility Manager with the cmd.exe, a command prompt window should open now. Don't worry about the error message.

You can now do one of two things. Either create an entirely new Admin account. OR change the password on the existing one. Since there was nothing to be lost by creating a new one I used that method. I have not tried the rename option which I will show at the end as step 7.

6. You can now add a new user with the command below. We also have to add the user to the administrator group so that we regain full control of our Windows installation. Replace <username> with the account name of your choice. Note that the account name must not exist on this Windows installation. (Don't let the Windows 10 screen saver distract you.)



Click the screen (get out of the command window) to make the sign-in page appear again. Your new account should show up, and you can sign in without a password.

A shorter way to reset the password of a local account is to replace the first command in step 6 with the following command. (In this case, you don't need to create a new user.)

```
net user <username> <password>
```

Now you can do all the normal things you may want to do, like change the password, after you write it on a sticky note! Finally, remember to go back and delete that fake utilman.exe, and restore the name of the old one, if you ever want to get into those functions again. (using the Linux boot again)

My thanks to **Michael Pietrofort** for his article at (and credit for his images)

<https://4sysops.com/archives/reset-a-windows-10-password> as well as to **Chris Stobing** for his article at How-To Geek (credit for his login screen image)

<http://www.howtogeek.com/222262/how-to-reset-your-forgotten-password-in-windows-10>

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## Google Virtual Tours

By Geof Goodrum, Potomac Area Technology and Computer Society

May 2016 Issue, PATACS Posts

[www.patacs.org](http://www.patacs.org)

[Director1\(at\)patacs.org](mailto:Director1@patacs.org)

Explore and plan travel with Google Street View!

<https://www.google.com/maps/streetview/>

Google Data Center, Lenoir, NC

Google provides a guided video tour and Street View virtual access to its data center in Lenoir, North Carolina.

<https://www.google.com/about/datacenters/inside/streetview/>

McMurdo Station, Antarctica

Take a walk inside the Crary Science Center.

<https://www.google.com/maps/streetview/#antarctica/crary-science-center>

Yosemite National Park

Hike the steep and well-named Mist Trail.

<https://www.google.com/maps/streetview/#us-national-parks-and-historic-sites/yosemite-national-park-mist-trail>

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The Bluebird Cafe, Nashville, TN

Famed local venue for Nashville's songwriters and musicians.

<https://goo.gl/maps/a7u7yE36RKK2>

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## How to Get the Windows 10 Anniversary Update

By Sandy Berger, Compu-KISS

[www.compukiss.com](http://www.compukiss.com)

sandy (at) compukiss.com

On August 2, Microsoft released a pretty big overhaul of Windows 10 which they call the Windows 10 Anniversary Edition. It's a big update, but you don't have to fret. Windows 10 will still look and act pretty much the same as it did before the upgrade, this new version will bring minor tweaks to the operating system and several features upgrades. Here's what you need to know.

The Anniversary Update, like all Windows 10 upgrades and updates is free. Microsoft is delivering this update to more than 350 million devices around the world, so it is being rolled out slowly, which means it won't immediately be available to all users.

As I write this, a week after the launch, Microsoft seems to be a bit slow. Many are still be waiting for the upgrade to appear on their computer. If you have gotten the upgrade, you will probably know it because you will have answered installation prompts. If you aren't sure, you can Press Windows key + R then type: winver, then hit Enter on your keyboard. Look at the OS version number. If it reads "1607," you have the Anniversary Update installed. If you want to be able to tell by your screen, just press the Windows key on your keyboard or click on the Windows icon at the bottom left of the screen. The old version Start Screen that pops up will have your name at the top of the window and will say "All Apps" at the bottom. The new version will have three bold lines at the top of the window and at the bottom you see an alphabetized list of apps and programs instead of the "All Apps" selection

Want to hurry your installation. Go to the Settings, then choose Update & Security, the Update. You can then click on Check for Updates. If that doesn't show any new updates, just click on Learn More and you will be presented with a page where you can download and install the Anniversary Update.

Hope you enjoy it!

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DO YOU HAVE A QUESTION FOR OUR TECH GUYS, *ELL FULLMER* and *JIM GLASS*

Fill Out the Form Below & Bring it to the Meeting

Name: \_\_\_\_\_

Cptr Operating System: Windows 7 \_\_\_ Windows 8 \_\_\_ Windows 10 \_\_\_ Mac \_\_\_ Other \_\_\_\_\_

Question: \_\_\_\_\_

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Elected Officers

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Secretary	Ruthann Mayrose	ruthannmeister(at)gmail.com
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Tech Advisor	Ell Fullmer	pakratt(at)gmail.com
Past President	Barbara Denny	Dennyandassoc(at)verizon.net

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Please Notify Membership  
Chair: Helga Djordjevic  
**hdjordjevic(at)  
verizon.net**

Please submit Newsletter Arti-  
cles by the last Friday of the  
Month.  
Type GSCC in Subject Line.  
Email to Dan Leddy  
**ranchitoave(at)yahoo.com**

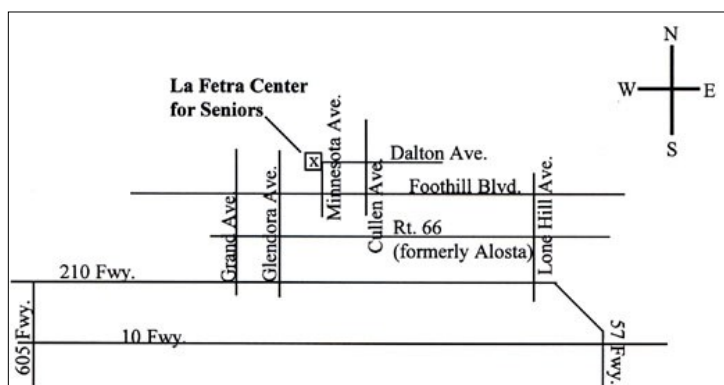
Thank you to the following mem-  
bers for help in this  
month's Newsletter::  
  
Helga Djordjevic

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